



Program Outcomes Follow-Up Plan (2024)

Introduction

Similar to any college, Verve College takes the program and institutional outcomes very seriously. Some of the most important indicators of whether a college is successful depends on the completion, placement, and licensure exam pass rates, along with surveys and other information pertaining to program effectiveness. Therefore, Verve College emphasizes getting feedback from its graduates as well as the employers of its graduates, while utilizing a straightforward method of surveying completers and employers of completers to assess the level of satisfaction with the education that was received.

Identification of Responsibility for Coordination of Follow-up Activities

1. Ahmad Asous (Financial Aid/Student Services)
2. Ash Bindra (Operations Manager)
3. Nitasha Bindra (Chief Operating Officer)

Methods for Collection of Data on Completion, Placement, and Licensure Exam Pass Rates

A. Completion Data

The financial aid department and accounting department aid in collecting data on completion rates. Moreover, after each student is enrolled and a new class begins, one member from the financial aid department is responsible to double check Diamond and make sure all of the information is accurate. More specifically, Diamond helps us generate reports on beginning enrollment, new enrollments, students still enrolled, and graduates for each academic year.

B. Graduate Placement

The admissions and financial aid department at Verve College helps out with collecting and maintaining graduate placement records. Throughout each academic year, students are emailed and called, in order to verify whether they have begun working as an LPN and collected surveys are stored electronically and in a binder as well. Additionally, graduate placement surveys are mailed out to students as well. Overall, the admissions department along with the operations manager makes a consistent effort to collect as many surveys as possible.

C. Licensure Exam Pass Rates

At the end of every quarter within each year, the nursing administrator of Verve College gets an email from NCSBN with a report showing how many students passed the NCLEX-PN exam and that data is electronically saved and utilized each year to complete the annual reports being

mandated by accrediting agencies. In general, after graduation, students are encouraged by the faculty and staff to take the NCLEX-PN exam in a timely manner.

Information Collected from Completers and Employers of Completers that is Focused on Program Effectiveness

Understandably, lots of information and feedback is collected from completers and employers of completers that is focused on program effectiveness, which enables Verve College to maintain the quality of its program. For example, the student survey and post-graduate satisfaction survey provides information regarding whether the students were satisfied with the academic services, resources, syllabi, instructors, clinical experiences, and program orientation. Additionally, the employer satisfaction survey provides information on whether or not the student met or exceeded expectations in terms of work attitude, work quality, job-related skills, job-related knowledge, and overall preparation for the job from the employer's perspective.

Verve College Surveys

Near the end of the program, Verve College management does want to get feedback from the students regarding the PN program and provides them with multiple surveys to fill out. Verve College uses the following surveys:

1. Student Survey
2. Post-Graduate Satisfaction Survey
3. Employer Satisfaction Survey
4. Instructor Evaluation Form for Theory Instructors
5. Clinical Instruction Evaluation
6. Graduate Placement Survey
7. Clinical Affiliate Survey

Near the end of N103, all students are given these surveys to complete and then before taking the NCLEX-PN exam, students are reminded to complete the surveys. Additionally, at each graduation ceremony, some surveys are given to graduates to fill out. Fortunately, many students do comply with us and complete most of the surveys, which is beneficial for Verve College and its accreditors. Overall, methods for surveying completers and employers of completers to assess the level of satisfaction with the education that was received consists of taking the data from the surveys collected and creating graphs and tables for evaluation purposes.